EPSON PRODUCT SUPPORT BULLETIN

Date:	05/29/01	**Originator:**	LHD/DA
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Reference:	TE00-117 Rev.C	**Total Pages:**	2
Product(s):	Stylus Pro 9000 / 7000, Stylus COLOR 900, Expression 1640XL / 836XL / 1600, Stylus RIP		
Subject:	Incompatibility with FireWire 2.1 File and OS 9.0.1 or Later		

This bulletin was created to inform you of an incompatibility with the FireWire 2.1 extensions and Mac OS 9.0.1 or later.

Problem:

- When the FireWire extensions (FireWire Enabler ver. 2.1 and FireWire Support ver. 2.1) are installed in a PowerPC based Mac (PCI-Bus model) without built in FireWire support running OS 9.0.1 or later, the following system error occurs after restarting the system:

> Sorry, a system error occurred.
> Illegal instruction
> To temporarily turn off extensions, restart and hold down the shift key

Effected Products:

Ink-Jet Printers:

Model Name	Driver Version
Stylus Pro 9000	Rev. 6.3aE
Stylus Pro 7000	Rev. 6.3aE
Stylus Color 900	Rev. 6.3aE
Epson Stylus Driver Updater *1	Rev. 1.0aE / 1.1aE

Scanner:

Model Name	Driver Version
Expression 1640XL	Rev. 1.7aE
Expression 836XL	Rev. 1.7aE
Expression 1600	Rev. 1.7aE

Stylus RIP:

Model Name	Driver Version
Stylus RIP	Vol. 1.4

Action Required:

Please follow the procedure below in order to delete the FireWire files from the system:

1. Insert the Mac OS bootable CD in your CD ROM drive
2. Reboot the system while holding down the C key on the Keyboard
3. After the system is rebooted trash the FireWire Enabler and the FireWire Support files from the Extensions Folder
4. Restart the system normally

***NOTE*:**

The FireWire CD will contain the updated version of the extensions listed above by the end of July 2000.